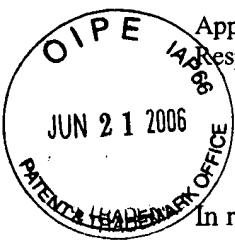


06-22-06

TGW

3623



Application No. 10/025,581
Response to Office Action dated March 22, 2006

Attorney Docket No. 26961.11
Customer No. 27683

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

John Thompson

Application No.: 10/025,581

Filed: December 18, 2001

For: SYSTEM AND METHOD FOR
ROUTING, SCHEDULING, AND
MONITORING A WORKFORCE

§ Attorney Docket No.: 26961.11
§ Examiner: Krisciunas, Linda Mary
§ Group Art No.: 3623
§ Confirmation No.: 7956
§

TRANSMITTAL

Mail Stop Amendment
Commissioner For Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Enclosed are the following documents regarding the above-identified patent application:

1. Transmittal (in duplicate); and
2. Amendment in Response to Office Action mailed March 22, 2006.

The Commissioner is hereby authorized to charge payment of any fees associated with any of the papers submitted herewith or to credit any overpayment to Deposit Account No. 08-1394.

Respectfully submitted,

Andrew S. Ehmke
Registration No. 50,271

Date: June 21, 2006

HAYNES AND BOONE, LLP
901 Main Street, Suite 3100
Dallas, Texas 75202-3789
Telephone: (214) 651-5116
Facsimile: (214) 200-0853
File: 26961.11
D-1446749.1

EXPRESS MAIL NO.: EV 369676139 US

DATE OF DEPOSIT: June 21, 2006

This paper and fee are being deposited with the U.S. Postal Service Express Mail Post Office to Addressee service under 37 CFR §1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

Kathy Mettee

Name of person mailing paper and fee

Signature of person mailing paper and fee

JUN 21 2006

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:
John Thompson § Group Art Unit: 3623
Serial No.: 10/025,581 §
Filed: December 18, 2001 § Examiner: Krisciunas, Linda Mary
For: SYSTEM AND METHOD FOR ROUTING, § Confirmation No.: 7956
SCHEDULING, AND MONITORING A §
WORKFORCE

Mail Stop Amendment
Commissioner of Patents
P. O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT IN RESPONSE TO OFFICE ACTION MAILED MARCH 22, 2006

I. Introductory Comments

The present paper is being submitted in response to the Office Action mailed March 22, 2006.

No fees, including extension of time fees, are believed necessary for consideration of the present paper. However, if any fees are necessary, including extension of time fees, the extension of time is hereby requested, and the Commissioner is hereby authorized to charge any fees, including those for the extension of time, to Haynes and Boone, LLP's Deposit Account No. 08-1394.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.